





ANULAB[®] ISO 17025 NABL Accredited Lab Cert. No.: T-197 & T-198
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INDUSTRIAL TESTING & ANALYTICAL LABORATORIES

CENTRE FOR INSPECTION, TESTING & CERTIFICATION OF MATERIALS-CITCOM

FEEDBACK ON MATERIAL TESTING SERVICES

(Feedback from the clients on the tests performed by the lab) (CONFIDENTIAL)

Client Details			Services Availed				
Name:							
Desi	gnation:						
Orga	anization:						
Addı	ress:						
Pho	ne/Fax/E-mail:						
Comments & Rating on the performance of lab as perceived by the Client/Representative. (Please rate the performance of lab as Excellent 1)/Good 2/Average 3/Inadequate 4)							
SI.	Service Criteria	Comments	Rating				
1.	Job Order Acceptance						
2.	Lab Setup-Organization						
3.	Eqpts. & Instruments						
4.	Test Methods & Specs.						
5.	Reporting of Results						
6.	Despatch of TC/Reports						
7.	Tested Sample Storage						
8.	Complaints Redressal						
9.	Response/Communication						
General Remarks and Overall Rating :							
Signa	ature of Client/Representative:						

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Amendment No.:	Amendment Date:		Quality Manager	rage No.: 01/01	

