





ANULAB

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INDUSTRIAL TESTING & ANALYTICAL LABORATORIES

CENTRE FOR INSPECTION & TESTING OF CONSTRUCTION MATERIALS-CITCOM

TERMS & CONDITIONS OF ACCEPTANCE OF JOB ORDER

- 1. **CANCELLATION:** Job order, once booked, can be cancelled only, if the work on the sample has not been started. If the Laboratory is not able to carry our the job due to circumstances beyond its control, the order an be cancelled without any liability on either side.
- 2. **USÉ OF TEST CERTIFICATE:** The Test Certificate to be issued against this job order is not to be reproduced wholly or in part and can not be used as an evidence in the Court of Law and should not be used in any advertising media without our special permission in writing. The results listed refer only to the test samples and applicable parameters. Endorsement of products is neither inferred nor implied.
- 3. **PAYMENT OF CHARGES:** Total estimated amount of test charges as per the Job Order are payable in advance in cash/by A/c payee Demand Draft/E-Transfer in favour of M/s. ANULAB while placing the order for testing.
- 4. **RATES FOR TESTING SERVICES:** Rates levied in the job order may subsequently vary depending upon the actual tests/ analysis performed on the sample in order to complete the job order's requirements. Client has to pay the difference test charges before the issue of the Test Certificate.
- 5. **LIABILITY OF LABORATORY:** Total liability of the laboratory is limited to the invoiced amount and the test charges received by the laboratory against the specific samples/materials tested.
- 6. **DISPOSAL OF UNTESTED SAMPLES:** If the payment of test charges not received with the sample and the samples are not collected by the party with in six days of the job order, the samples shall be disposed of without any liability on the part of the laboratory.
- 7. **DISPOSAL OF TESTED SAMPLES:** Tested samples will be destroyed after one month from the date of issue of Test Certificate unless otherwise specified by the client at the time of booking of the sample. Remaining sample material/ test specimen may be collected by the party on the basis of written request and proper authorisation in case of Govt. samples Perishables & contaminated samples will not be preserved after testing.
- 8. **QUANTITY OF SAMPLE MATERIALS:** Sample material for testing is to be supplied to the laboratory free of cost and as required in quantity & number in accordance with reference standard & specifications. QA/QC samples quantity deposition is optional.
- 9. **ISSUE OF TEST CERTIFICATE:** The Test Certificate issued against this Job Order pertains only to the sample submitted for the test.
- 10. **TIME REQUIRED FOR TESTING:** Normally the time required for testing will be intimated at the time of acceptance of order for testing, receipt of sample & the full amount test of charges. However the laboratory reserves theright to extend the time under circumstances beyond its control.
- 11. **PRIORITY TESTING CHARGÉS:** For urgent & priority services, party has to pay additional express services charges as estimated at the time of booking of sample on urgent basis.
- 12. **ACCEPTANCE OF ORDER:** The acceptance of order is subject to usual force majuere clause, ongoing work in the laboratory, parties credentials & instructions from NABL accreditation system and in accordance to ISO/IEC:17025-2005.



